

Multicultural Diversity

Series of 4 seminars with Tim Kemp



Part 1 – Nationality



Part 2 – Gender



Part 3 – Generations



Part 4 – Thinking Styles



Lecturer:

Tim Kemp, MA, MBA, Chartered Fellow CIPD

People development consultant and facilitator from UK with over 30 years of multicultural experience. Tim is a Fellow of the Chartered Management Institute and a Member of the European Coaching and Mentoring Council.

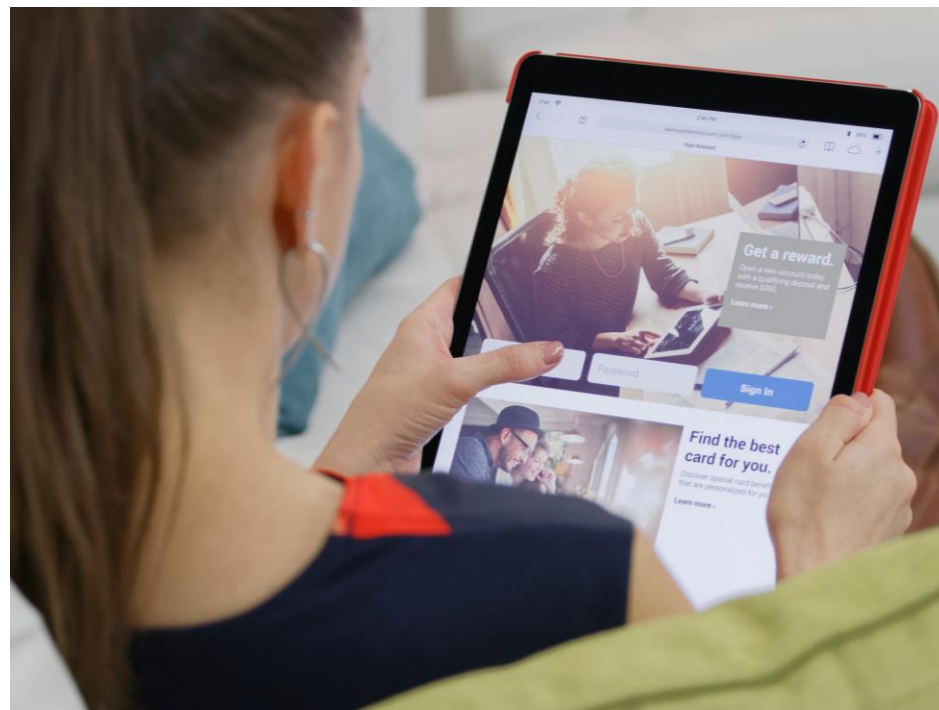
Part 1 - Nationality

4 hours

There is a lot to be gained from exploring national cultural characteristics. At the very least it is good to know whether the person you are about to meet would expect you to shake hands, kiss them, bow deeply or nod your greeting.

On this brief workshop we will look at:

- 5 areas where national cultures differ significantly in the way they see the world
- Different ways of greeting and expressing agreement/disagreement
- Ways of clarifying misunderstandings
- Ways of coping with cultural differences at a distance – on the phone or on a teleconference



Part 2 - Gender

4 hours

To celebrate the International Women's Day we shall explore the impact of gender dynamics in the workplace and the mindsets that still impede women's career development and contribution.

Using data from the global research undertaken by Susan Colantuono and Leading Women, we shall explore:

- 3 organisational 'mindsets' that slow women's career development
- 2 simple techniques that will improve gender dynamics within your organisation



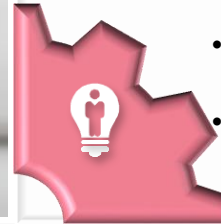
Part 3 - Generations

4 hours

For the first time in history organisations are experiencing four (and even five) generations in the workplace. What impact will this generational difference have on the way we work? Is there anything that digital natives can learn from the fountain pen generation? And vice-versa?

In this workshop we shall look at:

- Differing expectations and how to manage them
- Motivation and the shift from compliance to commitment
- “I want it all...and I want it now” – how to handle unrealistic demands
- Different ways of working with digital natives



Part 4 - Thinking styles

4 hours



Regardless of nationality, gender and age, we all have brains which allow us to solve problems, make assumptions, learn and remember. However, we often do those things differently. We construct the world and approach problems in ways that may surprise and frustrate our colleagues.

In this module we shall explore:

- 4 different ways that our brains approach problem solving and techniques for dealing with each of them effectively
- How we can make the most of our own thinking preferences
- 5 neurological drivers that affect our reactions to change and how to deal with them



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If you would like to book a seat, please contact us or fill in our online registration form here:



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