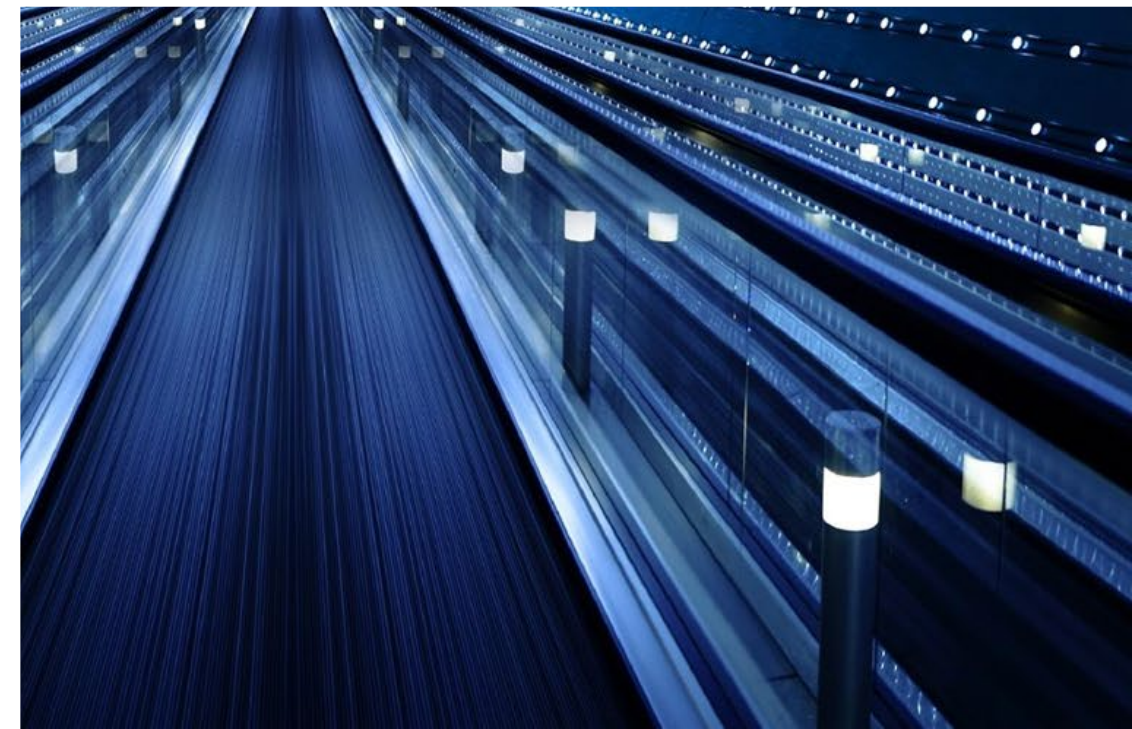
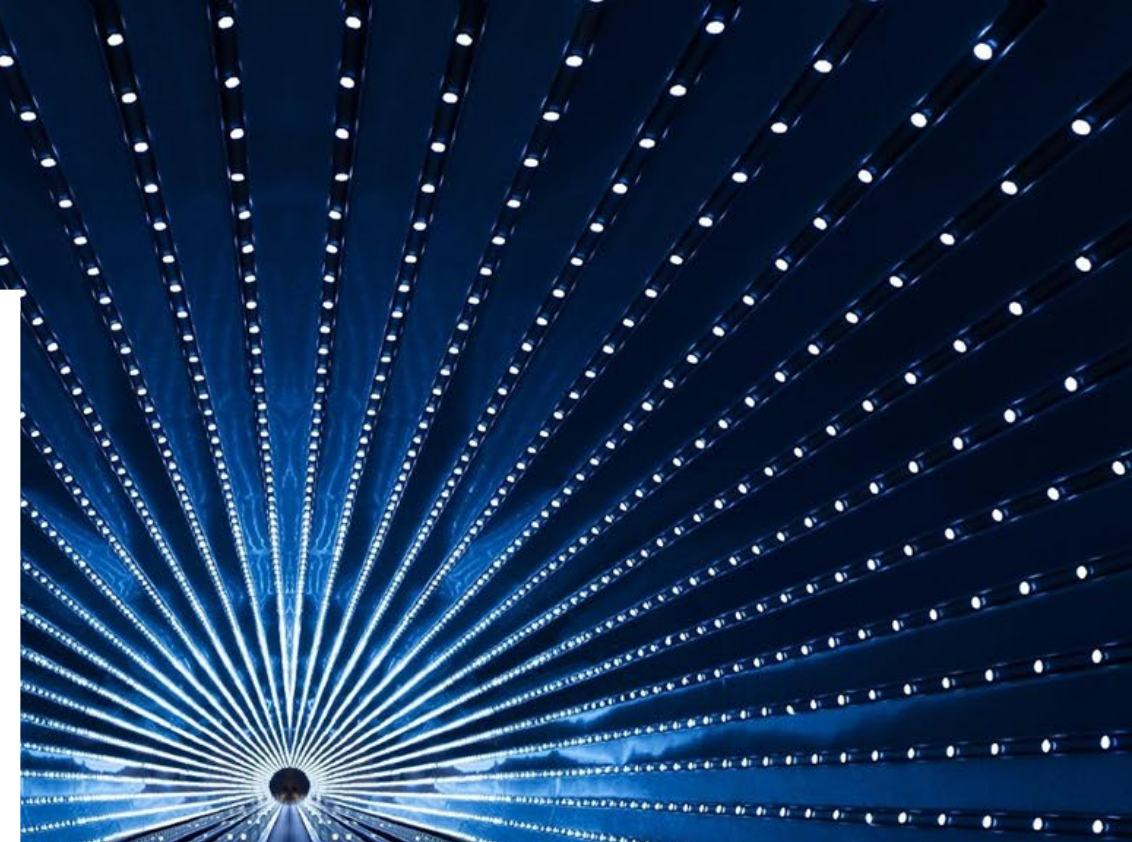


Critical Thinking and Problem Solving toward Decision-Making



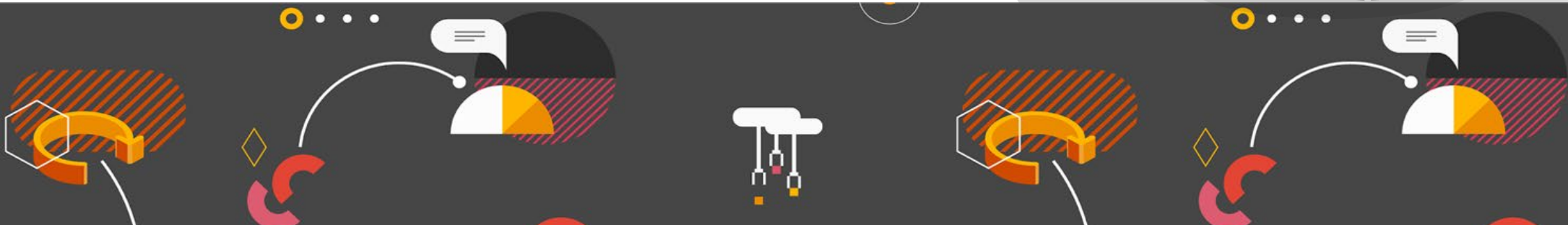
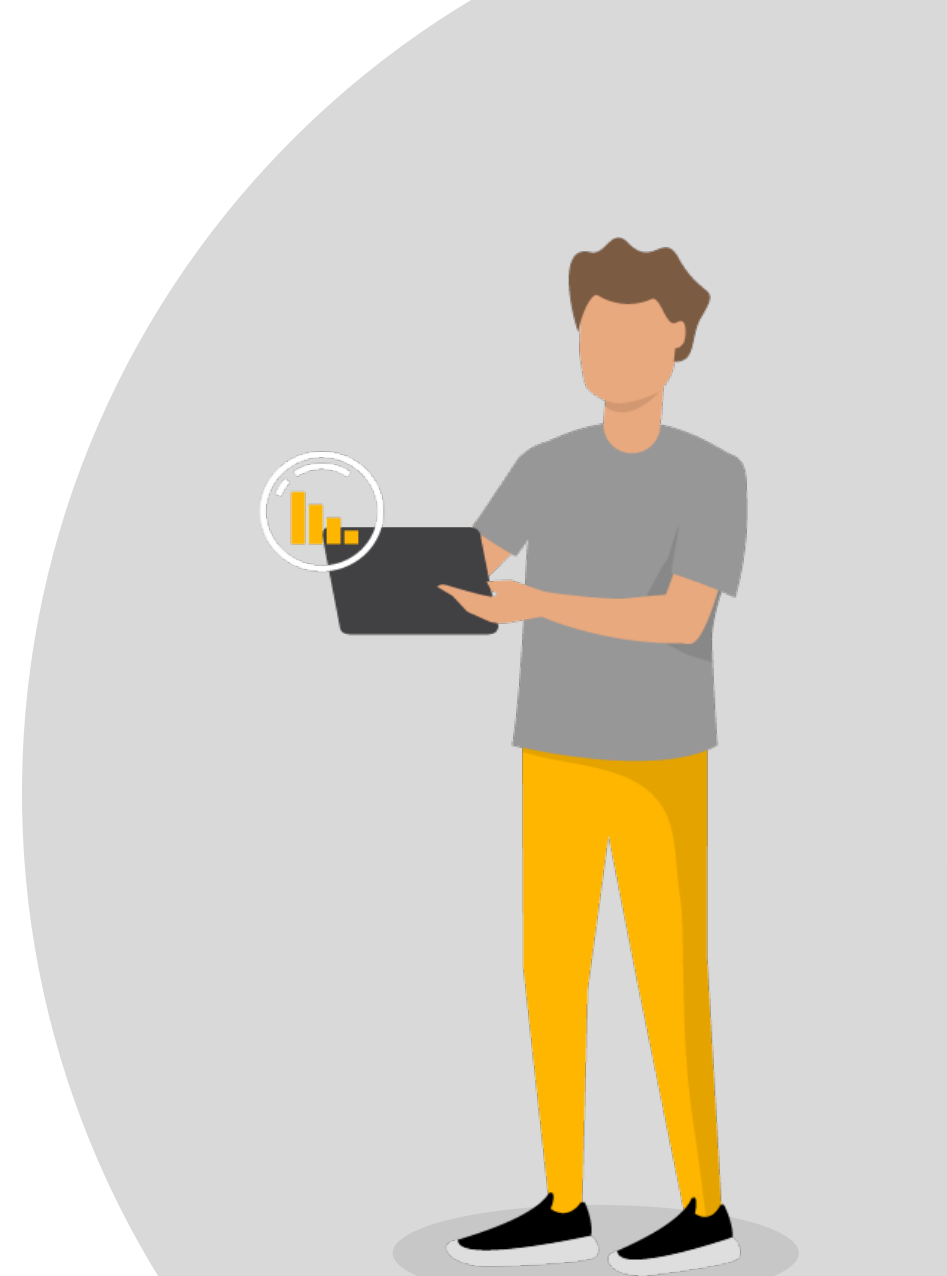


Critical Thinking and Problem Solving toward Decision-Making

During the training the main critical thinking and problem solving techniques are introduced together with real-life examples. The difference between problem solving and decision making is examined and clarified.

Who is it for?

The course is suitable for business professionals interested in developing their critical thinking and learning how to better solve business problems.



Critical Thinking and Problem Solving toward Decision-Making

Overview – why the topic is “critical”

- Our changing VUCA world and why adaptability is key
- Key outcomes and what this means
- Understanding where companies ‘stand’ and the phase in which they are
- Understanding how companies can grow – directions
- Understanding means & methods towards growth
- Understanding how to make decisions through SAF
- Understanding what areas need to be assessed during SAF
- Understanding what areas need to be assessed during implementation

Difference between Problem Solving & Decision Making

Black Box Thinking – technique & examples

Root Cause Problem Solving – technique and examples

Multi – Criteria decision making

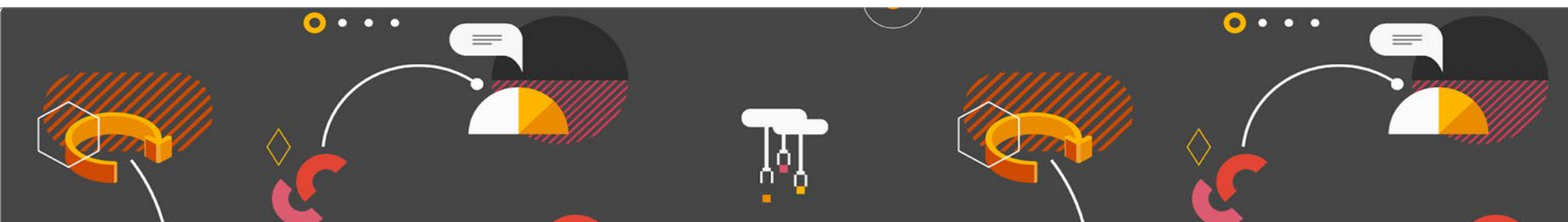
- Breaking a company in 2: Outside & Inside
- What we control and what we don’t
- A step by step approach (11 main areas) from outside to inside
- How to summarize and use the findings towards Decision Making – Solving the “right problem” by default

Critical Thinking method

- Systematic thinking
- The “Mathematics” in finding solutions
- Examples & activities

Hypothesis based problem solving

- Introduction to problem solving approaches
- Introduction to hypothesis-based problem solving
- Key takeaways





Part 1: 15 April 2021, 9:00-13:00
Part 2: 16 April 2021, 9:00-13:00



Live-online session
ZOOM Platform



€ 220 excl. VAT
*Corporate discount for group participation
is available*



Training will be delivered in
English

How to register?

Send us an email at:
bg_pwcacademy@pwc.com

Tel: +359 894 333 058

www.pwc.bg



Dr. Constantine “Dino” Kiritsis

International Curriculum Development Expert, Entrepreneur,
Author, Award winning training concept developer (HPD)

Dino is an entrepreneur & consultant in the Business, HR, training & development industry. He is considered a world-class inspirational trainer/presenter having trained and led diverse events for numerous corporations and associations. He has delivered over 15,000 hours of professional training, hosting & presentations in the last 20 years in more than 40 countries in Europe, Asia and the Middle East mainly to corporate clients.

He is also a consultant and International Curriculum Development expert for PwC's Academy in the CEE and the Middle East. Dino has also done work with PwC's Global Steering Committee for Private Company Services and has developed the award winning (Silver award, Boussias Education awards 2019) curriculum, methodology and mapping procedure for PwC's Mini MBA programme being offered in the CEE region & the Middle East in more than 10 countries

His knowledge areas span from Business Mapping, Business analysis, Entrepreneurship, Strategy and Corporate level training to developing programmes, career management and education, Professional qualifications (PQs) and teaching topics relating to Corporate & Business Strategy, Entrepreneurship, Business Planning, Innovation, Marketing and HR (for specialist qualifications (ACCA, CIA, CIMA, SHRM) and Universities on MBA and DBA programmes.

He has been an active speaker on entrepreneurship, innovation, educational, professional training and business development issues in over 100 events and in the past decade. He holds a Bachelor's degree from the University of Connecticut (USA), a Masters and a PhD from the University of Surrey (UK), a Diploma in Corporate Governance from the ACCA (Association of Chartered Certified Accountants) is an Associate Member (AICA) of the International Compliance Association and a Senior Certified Professional from the Society of Human Resource Management (SHRM – SMP) USA. He is a member of the board of SoFIA (School of the Future International Academy) in the UK and the President of the SHRM Global Forum for Greece and Cyprus.